

To provide the best possible services and turnaround times we found it necessary to implement a stated policies:

Lead-times:

Refinishing	3-5 Weeks on average
Gunsmithing:	4-6 Weeks on average
Complex Gunsmithing:	6-10 Weeks on average

- We operate on the FIFO method for most all projects. **First In First Out.**
- **SOME** detailed projects will generally take longer than the above timeframes due to the amount of intense detail, or excessive teardown / assembly times for the project you have requested. Custom blended colors also add time to projects in most cases, especially if it's a specific color you are trying to match.
- Specific lead-times are impossible to give until the project is in house and booked as we can't anticipate our workload ahead of schedule.
- Your project has to be in house and booked in order to get completed. We're unable to accommodate requests to "call me when you are spraying XYZ color because I don't want this out of my possession too long".
- We shy away from refinishing optics as the heat can potentially cause issues with the optics, if you chose to have optics refinished we are not liable for damages to the optics.

We do offer expedited services for some refinishing and some Gunsmithing services but keep in mind that we have additional charges for expedited services and not all services are able to be done "expedited".

Rush Services Charges (+\$50 minimum):

Single color / Battle Worn

7 days +25%

3 days +50%

Next day +100%.

Camo other patterns, and Gunsmithing are 7 days +40%. Due to numerous factors we cannot offer shorter lead times on these types of refinishing & Gunsmithing projects.

ALL rush services MUST be approved prior to sending into us and or drop off. Due to constantly changing workloads we may not be able to accommodate your RUSH project. All rush projects will be completed by the end of the day stated in the rush charge. 3 day and next day must be in house by no later than noon.

Refinishing Pricing

Prices vary widely depending on your specific project. Please see our printed price sheet for more information as prices are subject to change without notice. Rush services are "best effort" level of service, we strive to meet that deadline but we are unable to guarantee the service either. In the event we fail to meet the stated deadline we will refund the rush upcharge.

Our refinishing prices are "ala carte" and transparent. We do not include armor's fees with our refinishing, those are always separate charges. Those charges vary from item to item.

Our shop labor rate is \$70 per hour with a ½ hour minimum (\$35.00)

Payments:

Payments can be made by Cash, Check, MasterCard / Visa. All prices assume cash, and reflect our cash discount price. Credit card / Debit card prices are +3%.

Special Orders:

We will gladly order a non-stocking item that you want, in order to order this item we require a 50% non-refundable deposit for the item. Generally these items arrive in about 5-7 days.

FFL Transfers:

We will gladly accept a transfer for you from a qualified FFL, we do not accept transfers from out of state private parties.

FFL Transfer Fees are:

\$20 Non CCW Holder

\$15 CCW Holder

We also realize that you may want a FFL to be involved in a private party transaction, we are happy to accommodate this as well. **The fee's for this are the same as above.** We will not provide a copy of the 4473 to either party, but it will stay on file with us.

Our Firearms:

Our firearms are covered by a limited lifetime warranty. All barrels are guaranteed 1moa or better accuracy, AR-15 barrels have a lifetime guarantee attached with them while bolt rifles carry a warranty limited to free from defects and or manufacturing. Your rights may vary state to state, in the event of a dispute the Laws of Arizona will be followed.

Warranty:

Our refinishing services are covered by a limited lifetime warranty!

We do not cover normal wear and tear, abuse, neglect, etc as any finish no matter what it is will wear, and some just wear better than others. We can quickly spot defects in the refinishing process and will be straight forward and honest about it. Your rights may vary state to state, in the event of a dispute the laws of the state of Arizona will be followed.

Our terms & conditions are subject to change at any time without notice.

I, **(customer name and signature on opposing side)**, certify that I am the owner of the firearm being presented for technical service. Further, I agree to release, Paint Werkz L.L.C. from all actions, claims or demands that I, my assignees, heirs, distributes, guardians or legal representatives now have or may hereafter have for injuries or damages resulting from any work performed by, Paint Werkz L.L.C..

I further agree to release indemnify, and hold harmless Paint Werkz L.L.C. and any of its affiliated organization and its employees from liability for any claims or damages of any kind that may arise from any work performed on my firearm, even if caused by negligence of Paint Werkz L.L.C.. Paint Werkz L.L.C. is not responsible for damage to any item stored on premises owned or operated Paint Werkz L.L.C.. Or caused by acts of God (tornados, flood, fire etc.)

I am informed, realize, and understand that any alterations which I have requested to be done to my firearm, pursuant to the Work Order, may release the Manufacturer from any liability for any accident that should occur.

I am informed, recognize, and understand by reading and signing the Work Order, that by requesting that these changes occur, I am also releasing Paint Werkz L.L.C., both individually and in any business form, from any liability should any accident occur because of the work performed by the gunsmith.

The Customer will indemnify and defend Paint Werkz L.L.C. from all liability for any loss, damage or injury to persons or property arising from or related to the performance of the agreement including, without limitation, all consequential damages whether or not resulting from the negligence of the Customer or Customer's agent.

Unless other arrangements are made, in writing, any jobs left in the shop for more than 60 days after written notification of job completion (via phone and or text) and request for payment of balance will be considered abandoned and may be sold to cover expenses. Paint Werkz L.L.C. will start to add storage charges to your item of \$5.00 per day for storage of your items. After 60 days from notification your items are considered "abandoned property"

NO IMPLIED WARRANTY OF MERCHANTABILITY IS GIVEN AND IS EXPRESSLY DENIED.